



Youthline Job Vacancy - Helpline Clinical Practitioner

Location - **Auckland, Christchurch or Dunedin**

Work Type - **Full Time and Part Time positions available**

Position Title - **Helpline Clinical Practitioner**

We are looking for an awesome person to help make a difference for rangatahi/young people nationwide. This role will support in the expansion of an essential national service that has been there for kiwis for over 50 years.

Youthline is a youth-centred community organization that seeks to build communities where young people thrive. Youthline works with young people, their families and all those in our community supporting young people.

We are well known as “the number one place for young people to reach out to for support”.

What to expect in the role:

- Provide a high standard of clinical support to clients via various mediums including phone, text, email, and webchat
- Provide mentoring and support to Helpline volunteers and peer support to staff
- Work set rostered 8-hour shifts between the hours of 8am - midnight in a collaborative team environment
- Make time sensitive clinical assessments and decisions and hold professional boundaries
- Ensure a strengths based, person centred approach
- Facilitate effective communication with support agencies
- Engage in ongoing training and development
- Be available on weekends and evenings on occasion for trainings/orientations

Do you have what it takes?

- Qualified Mental Health Professional, with current certification as:
 - Fully registered under the Health Practitioner Competence Assurance (HPCA) Act 2003 e.g. nurse, psychologist, psychotherapist, occupational therapist or,
 - A fully registered alcohol and drug and/or gambling practitioner member of the Addiction Practitioners’ Association Aotearoa–New Zealand (DAPAANZ) or,
 - A fully registered social worker or,
 - A counsellor fully registered with NZAC
- Proven experience in mental health
- Skilled in identifying and assessing risk (suicide, care and protection, self-harm), safety planning, and interventions and ability to make effective, time sensitive clinical decisions and review incident reports
- Excellent verbal and written communication skills
- Able to build rapport with clients and their families / whānau quickly
- Ability to show empathy with a calm, non-judgemental manner
- Excellent time management and organizational skills
- Passion and knowledge in supporting young people
- Commitment to providing a culturally competent service and working bi-culturally

What's in it for you?

- On-going professional development
- Located in either Auckland, Christchurch or Dunedin
- Join a growing, community-based organisation with a great team culture
- Exposure to working in a tele-health setting

Don't miss this opportunity to make a difference to the youth of New Zealand and join a dedicated team.

If you have any questions or would like to discuss the opportunity we have available please feel free to contact Robbie Mckenzie on **09 520 7612** or robbiem@rwrhealth.co.nz

How to Apply for the Helpline Clinical Practitioner Role

To apply, please send your Cover Letter, CV and details about your professional registration/APC to Robbie at RWR Recruitment: robbiem@rwrhealth.co.nz